



Medical Assistance Recipients and the Clinical Health Information Exchange (cHIE) FREQUENTLY ASKED QUESTIONS

What is the cHIE?

The Utah Clinical Health Information Exchange (cHIE) is an electronic system that gathers your medical history from participating cHIE healthcare providers. The cHIE provides a safe place for your healthcare providers to securely share your medical information.

The cHIE allows your healthcare providers to instantly know what prescriptions you are taking, whether you have been diagnosed with a chronic illness, if you have had an allergic reaction to a medication, what immunizations you have had and more.

Who has access to the cHIE?

Only authorized healthcare professionals can access your information and only for treatment purposes. Healthcare professionals include hospitals, private physician practices, pharmacies, labs, imaging centers, and other healthcare entities.

Will my medical information be on the cHIE?

State law requires that Medical Assistance (Medicaid, CHIP, UPP, and PCN) recipients be enrolled in the cHIE. Beginning September 1, 2012, your consent status in the cHIE will be set to PARTICIPATE and will remain in effect for five years or until age 18 for minors. You have the right to not participate in the cHIE or to change your consent status at any time. You may also choose to give limited consent, which allows access to your medical records to healthcare professionals only in an emergency or for one particular medical visit.

How do I change my consent status?

At anytime, you have the right to change your consent status to NOT PARTICIPATE in the cHIE. To get more information, visit www.mychie.org or contact your healthcare provider. Your doctor's office can submit a form to the cHIE with your consent status change. If you have questions about the form or how to change your consent status you can call 1-877-693-3071. The patient consent form can be found at http://www.mychie.org/files/consent/cHIE_Patient_Consent_and_Change_Form.pdf

What does the cHIE cost?

Patient participation in the cHIE is FREE.

How will my medical information be protected?

Federal law protects your medical information. Only authorized healthcare professionals who have a treatment relationship with you may access your medical information. All access to your cHIE medical history is logged. You can request an audit of access to your cHIE records at participating cHIE organizations.

If you are concerned about allowing healthcare professionals to access your information in this way, then you might consider changing your consent status to LIMITED or NOT PARTICIPATE.

**For more information or to opt out of cHIE participation,
visit www.mychie.org or talk to a healthcare provider.**